# **Broker Relations**



# CareMore Health brought to you by the following:

In California: Anthem Blue Cross

In Nevada: Anthem Blue Cross and Blue Shield

In Virginia: Anthem HealthKeepers
In Arizona: CareMore Health Plan

# **Agent Support Line**

Phone: 866-660-7037 Fax: 888-649-5945

**Broker.Relations@CareMore.com** 

## **Application Submission**

Toll Free Fax: 888-377-7217

\*Please submit within 24 hours (one calendar day) of receipt from the beneficiary

#### **Assisted Telephonic Enrollment**

844-730-0609

8:00 am - 8:00 pm PST

Oct. 1<sup>st</sup> – Feb 14<sup>th</sup> 7 days a week Feb 15<sup>th</sup> – Sept 30<sup>th</sup> Monday – Friday

#### **Enrollment Kit Orders**

2018- Request via Custom Point on line

#### **CareMore Member Services**

800-499-2793

## **CareMore Eligibility Department**

844-348-6831 or 562-677-3541

Confirm Medicare Part A & B effective dates, LIS status, Medicaid/Medi-Cal eligibility

<sup>\*</sup>Please call and verify Medicare eligibility for anyone who has not yet received their Medicare card

## **Barbara Doty**

**Broker Relations Manager** 602-315-5302

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# Ishakeyra "Isha" Serrano

Broker Liaison, Southern California 562-658-9108

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# **David Fent**

Broker Liaison, CA- Santa Clara, Stanislaus and San Benito County 562-220-4848

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#### **Denise Ybarra**

**Broker Relations- Pima County, AZ and Clark County, Nevada** 520-484-3019

Denise.Ybarra@CareMore.com

# **David Hobbs**

**Broker Relations- Virginia** 804-298-4616

David.Hobbs@CareMore.com

## **Yvonne Keane**

Director of Sales 520-465-9940

Yvonne.Keane@CareMore.com

Helpful Anthem Agent Numbers: In Arizona contact CareMore only

Agent Support: (888) 209-7839, <a href="MedicareAgentSupport@Anthem.com">MedicareAgentSupport@Anthem.com</a>

Agent Commissions: (800) 422-2732, senior\_salescomp@anthem.com

Agent Licensing: (877) 304-6470, Anthem.Brokers@anthem.com.

Application Status: (855) 277-6071, SeniorApplicationStatus@Anthem.com

#### **Helpful Anthem Agent Links:**

 Sales Materials, place your order at: https://custompoint.rrd.com

• MProducer Toolbox:

https://brokerportal.anthem.com/ehb/web/bkr/acc/login.htm

Producer Online News:

http://news.anthem.com/bcp/index.php/login

• Ready to Certify:

https://anthem.cmpsystem.com/ext/ahip/login.php

• Medicare Provider Lookup:

https://www.anthem.com/Shop#

• Enrollments by E-Submit:

https://global.acswellpoint.com/Esubmit

To Register, use invitation code: Inv\$t3 (case sensitive)